



Return/Exchange Policy

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Thanks for shopping at Soles 4 U.

If you are not entirely satisfied with your purchase, we will gladly exchange your item for an item equal to or more than the exchanged/returned item, within 30 days of purchase. Soles 4 U does not offer cash refunds and all **SALE items are final**.

Exchanges

You have 30 calendar days to return/exchange an item from the date you received it.

To be eligible for a return/exchange:

- Your item must be unused and in the same condition that you received it.
- Your item must be in the original packaging.
- Your item must have the receipt or proof of purchase.

Once we receive your item, we will inspect it and notify you that we have received your returned/exchanged item. We will immediately notify you on the status of your in-store credit after inspecting the item.

If your return is approved, we will initiate an in-store credit to be used toward a future purchase, which must be redeemed within 60 days. In-store credit must be used to purchase store products at or above original purchase price, does not have cash value and cannot be redeemed for cash.

Shipping

Shipping costs for the original order being exchanged are nonrefundable. When redeeming the in-store credit, the customer is responsible for paying shipping costs, which will be calculated and due at checkout.

Contact Us

If you have any questions, contact us. 502 694 6599 / soles4uky@gmail.com